



**Financial Efficiency Rating**  
**Operation Smile (updated 03/11/2016)**  
 Under the Royal Patronage of HRH Princess Sirindhorn

Performance Measure		Max Score	Score
Percentage of Expense spent on program	$(\text{Program Expenses} / \text{Total Expenses}) * 100$	10	9
Percentage of Expense spent on Management/General	$(1 - (\text{Administrative Expenses} / \text{Total Expenses})) * 100$	10	9
Fund Raising Expense ratio	$(1 - \text{Fund Raising Expenses} / \text{Total Expenses}) * 100$	10	10
Fund Raising Efficiency	$(1 - (\text{Fundraising expenses} / \text{Fund Raised})) * 100$	10	10
Donations Tax Deductible for donors	Donations Tax Deductible for donors	10	10
Financial sustainability	$((\text{Net Current Assets and investments} / \text{Total expenses})) * 10$	10	10
<b>Total Score</b>		60	58
<b>Normalised Score (% x 100)</b>			97

Financial Efficiency Rating	Stars
> 80 = 5 stars	★★★★★
60-79 = 4 stars	
40-59 = 3 stars	
20 -39 = 2 stars	
10-19 = 1 star	
0-9 = 0 star	